



International Security & Risk Management Recruitment Firm upgrades to a Powerhouse Cloud Solution

Serviced Cloud Customer Case Study



Background

Acumin is an international Information Security and Risk Management recruitment and executive search firm. Their head office in Canary Wharf houses a team of specialists.

The Challenges

"As we specialise in Security and Risk Management, it was essential that any system we choose for our IT would be robust and secure. I am only too aware of the benefits of cloud computing, but was ultimately looking for a system that inspired me with confidence." said Chris Batten, Managing Director.

The Solution

Like most businesses Acumin had the need to access Files and Folders and work from anywhere, and make use of the all the benefits of a Microsoft Exchange email system. The bulk of the Serviced Cloud system did exactly what the client needed, but we had to make a few tweaks to ensure it met the exact requirements.

The business already used Mimecast for Email Security and it was vital that they continued to use Mimecast. Mimecast is a industry leading email security product, and its no wonder that a company like Acumin choose to use it. Serviced Cloud fully integrates with Mimecast and so it was no problem for the team to migrate the system.

The biggest challenge on this project was the full installation of Microdec's Profile recruitment database system. Installing Profile in the cloud raised some challenges. The system runs on the Sybase SQL database. Although not uncommon, an implementation of Sybase in the cloud raises its own unique problems. However we worked along side Microdec's own engineers to ensure a smooth and satisfactory migration.



The Results

"There were a few teething issues after we went live" says Raphael Kappos, Serviced Cloud project lead, "but overall the migration went smoothly. The whole migration was done for free including the database, there was minimal downtime and the overall schedule was nearly perfect"

"I'm very pleased with the end result" concluded Chris "My team can work from anywhere, and the hassle and management of in house IT systems has been drastically reduced. I'd recommend Serviced Cloud to any business looking to make the most of their IT Budgets."

About HTL Support

HTL Support is a close knit and highly professional team of technology professionals that are evangelists for cloud solutions. This is because we believe the benefits are unrivalled by equivalent on-premise approaches to provisioning business technology.

The business benefits of the cloud are regularly highlighted in the press and deliberated in boardrooms. Cloud technology is a topic about which the vast majority of business leaders are likely to have more than a passing interest.

Based in the heart of London in Canary Wharf, HTL Support was incorporated in 2009 with a clear and simple vision. We are dedicated to helping business leaders in financial service organisations find the best way of successfully adopting cloud technology in their businesses. We offer best of breed Hosted Cloud Services in our ISO27001 London data centres, and help clients to create their own Private Cloud systems in their own offices or data centres.

Our friendly and professional engineers and consultants have extensive experience, proven track records and 'can-do' attitudes. We offer independent advice but partner with the leading cloud technology companies to ensure seamless support. We are serviced focused; our client's satisfaction is paramount.