



Custom cloud solution tailored for well known non-profit organization

Serviced Cloud Customer Case Study

Background

Apax is a non-profit organisation based in South East London. They provide supported and housing to vulnerable individuals. Apax are renowned for the level of service they offer to their clients, and as such are a popular and expanding organisation.

The Challenges

The organisation keeps up to date with modern technology and during a regular review decided to look outside the traditional client server setup.

The organisation operates over multiple offices in different locations. As such implementing a computer system that allows them to work from anywhere was critical. Predicting costs as the company grew was also essential.

The Solution

HTL Support was able to tailor a solution to the needs of Apax. The company used Sage as well as some specific Time Management databases. In order to bring the hardware up to date Apax rolled out Wyse T10 Thin Clients to all their staff reducing the costs of hardware and making it considerably more cost effective to add more users when required.



The Results

Despite a few challenges during the migration ultimately we have ended up with a system that suits our needs well. I like the fact I only pay for users I have each month, and that I can now work from anywhere. My team can get on with their work without worrying about computer issues.

About HTL Support

HTL Support is a close knit and highly professional team of technology professionals that are evangelists for cloud solutions. This is because we believe the benefits are unrivalled by equivalent on-premise approaches to provisioning business technology.

The business benefits of the cloud are regularly highlighted in the press and deliberated in boardrooms. Cloud technology is a topic about which the vast majority of business leaders are likely to have more than a passing interest.

Based in the heart of London in Canary Wharf, HTL Support was incorporated in 2009 with a clear and simple vision. We are dedicated to helping business leaders in financial service organisations find the best way of successfully adopting cloud technology in their businesses. We offer best of breed Hosted Cloud Services in our ISO27001 London data centres, and help clients to create their own Private Cloud systems in their own offices or data centres.

Our friendly and professional engineers and consultants have extensive experience, proven track records and 'can-do' attitudes. We offer independent advice but partner with the leading cloud technology companies to ensure seamless support. We are service focused; our client's satisfaction is paramount.
