



Serviced Cloud helped Obelisk to achieve high end In-House IT Systems

Serviced Cloud Customer Case Study



OBELISK

Background

Obelisk provide business legal support through their stand-on and stand-out lawyer services. Their team of lawyers are based all around the country and are ready to add their skills and experience to that of their clients as and when it is required.

The Challenges

Their clients have high expectations and that in turn means that the company has high expectations of its in house IT systems.

Members of the legal sector typically require highly reliable and professional computer systems. Practice management software often requires specific system requirements, and client data and communication must be secure. In addition Obelisk has lawyers stationed all around the country that expect to have full access to the centralised system as and when they require it.

The Solution

Obelisk had a need for dictation software, and therefore the Serviced Cloud Citrix add on was selected to give a higher level of reliability and efficiency in hosting this software. The migration took place over the course of a weekend to minimise disruption.

Gary Davison of Obelisk set out to find a system that met all their requirements, What I liked about Serviced Cloud was the ability to be flexible. The guys listened to our requirements and came up with a solution that did what we needed.



The Results

"There were a few teething problems after the go live, but we worked through them together" said Gary "Ultimately what we have now is a system where our staff can collaborate on the same platform regardless where we are. It works."

Justin Dean – HTL Support Director adds *"We are very pleased to have Obelisk as a client. Our engineers had a lot to achieve during the migration phase of this project and Gary and his team were a pleasure to work with. We look forward to a long and successful relationship."*

About HTL Support

HTL Support is a close knit and highly professional team of technology professionals that are evangelists for cloud solutions. This is because we believe the benefits are unrivalled by equivalent on-premise approaches to provisioning business technology.

The business benefits of the cloud are regularly highlighted in the press and deliberated in boardrooms. Cloud technology is a topic about which the vast majority of business leaders are likely to have more than a passing interest.

Based in the heart of London in Canary Wharf, HTL Support was incorporated in 2009 with a clear and simple vision. We are dedicated to helping business leaders in financial service organisations find the best way of successfully adopting cloud technology in their businesses. We offer best of breed Hosted Cloud Services in our ISO27001 London data centres, and help clients to create their own Private Cloud systems in their own offices or data centres.

Our friendly and professional engineers and consultants have extensive experience, proven track records and 'can-do' attitudes. We offer independent advice but partner with the leading cloud technology companies to ensure seamless support. We are service focused; our client's satisfaction is paramount.
